

**INSTITUTIONAL AND CAMPUS LEVEL KEY PERFORMANCE INDICATORS
VOILA ACADEMY OF HAIR DESIGN INC.**

INSTITUTION / CAMPUS	2014 DEFAULT RATE (%)	GRADUATION RATE (KPI %)	Q6. GRADUATE EMPLOYMENT RATE (KPI %)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %)	Q34. GRADUATE SATISFACTION RATE (KPI %) (% Satisfied)	Q.74 EMPLOYER SATISFACTION RATE (KPI %) (% Satisfied)
OVERALL - SURVEY POPULATION (All 2014 OSAP-APPROVED PCCS)	18.5%	70.9%	73.1%	50.3%	72.9%	91.0%
OVERALL - VOILA ACADEMY OF HAIR DESIGN INC.	ND	88.2%	71.4%	71.4%	90.9%	100.0%
CAMPUS - VOILA INSTITUTE SCHOOL OF HAIR DESIGN, KITCHENER	ND	88.2%	71.4%	71.4%	90.9%	100.0%

SS = sample size of fewer than five (5) individuals

ND = no applicable entrants or no survey respondents

Default rates are only calculated at the Overall Survey Population and Campus level.

The sector OSAP Default Rate includes all institutions, including institutions that ceased to be registered as a private career college (PCC) during the 2014 KPI Collection Cycle.