VOILA ACADEMY OF HAIR DESIGN INC.

Key Performance Indicators for the 2019 Reporting Cycle

Private Career College and Campus Level

Private Career College / Campus Name	Ontario Student Assistance Program (OSAP) Default Rate	Graduation Rate	Graduate Employment Rate	Graduate Employment Rate in The Field of Study	Graduate Satisfaction Rate	Employer Satisfaction Rate
ALL PRIVATE CAREER COLLEGES	11.65%	72.64%	80.24%	57.99%	77.53%	91.41%
OVERALL - VOILA ACADEMY OF HAIR DESIGN INC.	ND	77.97%	85.71%	85.71%	71.43%	100.00%
CAMPUS - VOILA INSTITUTE SCHOOL OF HAIR DESIGN, KITCHENER	12.50%	77.97%	85.71%	85.71%	71.43%	100.00%

SS - small sample size (fewer than 5 students) ND - no applicable data

OSAP Default Rate is calculated only at the campus level

OSAP Default Rate is calculated including institutions that ceased to be registered as a private career college during the 2019 KPI reporting cycle.